



Coronavirus (COVID-19) Daily Update: March 25, 2020

To: All AT&T Corporate, AT&T Communications and U.S.-based AT&T Latin America employees

Here is your daily update on how we're responding to COVID-19.

What's new:

- To show our appreciation for our front-line employees, until further notice, we'll pay a 20% bonus above the regular hourly base rate of pay to bargained-for employees for all time worked in the office or at home. That bonus will be included in their regular rate of pay for purposes of calculating overtime rates.
 - The Communications Workers of America (CWA) [released a statement](#) acknowledging the negotiated agreement, saying in part, "AT&T's response to this crisis should be a model for other corporations. Concrete actions like this bonus, enhanced safety procedures, sick and family leave protection, and suspension of stock buybacks prove that AT&T cares about its employees and their customers."
- We launched a [new ad campaign](#) that highlights our commitment to customers during these challenging times. As part of that campaign, we're encouraging employees and the public to use #ConnectedTogether in social media (and on Insider) to [share their own stories](#) of making a difference in the lives of others.
- We're helping keep our [military and their families](#) connected during this difficult time. We've worked out an agreement with the Navy Exchange Command that meets federal guidelines and ethics policies and allows military personnel stationed on selected Navy ships to make calls to their loved ones through April 30 at no cost to the Navy or its sailors.
- [Xandr and WarnerMedia](#) have joined the Ad Council, White House, Health and Human Services and Centers for Disease Control to donate media to help get out urgent messaging about COVID-19.
- Since the COVID-19 outbreak began, we've taken important preventative measures to help our colleagues around the world and we're closely following guidance from the U.S. Centers for Disease Control (CDC). The CDC recently changed its criteria for individuals who may be at [higher risk for COVID-19](#) due to an underlying health condition. These now include people aged 65 years and older (previously 60 years old) or
 - with lung disease
 - heart disease,
 - cancer
 - Renal failure;
 - Severe obesity (body mass index [BMI] >40)

If you are higher risk and cannot fulfill your role either at the workplace or from home during this time, you may be eligible for temporary paid, excused time off. Visit [COVID-19 Employee Resources](#) to learn more and submit your request.

Your Daily Dose of Good:

- [Our calling](#). One of AT&T Believes homeless service providers, purchased 2 outdoor hand washing stations to support COVID-19 prevention efforts for the homeless community in Dallas. #ConnectedTogether
- Our teams are stepping up to be there for their communities. [Read how](#) a teammate helped feed those in need.

Helpful Tips:

- **Remember:** Always carry your company badge when traveling to and from work, and only use it for official AT&T business. That way, if you're asked why you are in public, you can identify your essential role as an employee of AT&T.
- Be on the lookout for COVID-19 cyber scams! [Find out](#) what you can do if you think someone is trying to use pandemic-related messaging to get your data or infect your devices.
- You can join a free workout via a social media platform to keep your fitness goals going.
- Every Step Counts: Slap on your wearable device and get connected with friends & family while staying active.

Additional Resources:

- In response to COVID-19, AT&T is bringing you opportunities to support your community through virtual volunteering and more. Learn how to join in [here](#).
- Influential fitness instructors are [flexing new muscles](#) as gyms shutter amid coronavirus (COVID-19).
 - *By clicking on this link you are leaving AT&T's website. The views, opinions and other information presented by the external site do not necessarily reflect those of AT&T.*
- Visit the dedicated [COVID-19 channel on Insider](#) to find the latest employee news, stories and information.
- Send your family, friends and neighbors to the COVID-19 page on [about.att.com](#) for answers to common questions about their service.
- Follow [@att](#) and [@attnews](#) on Twitter for real-time social media updates.
- Stay up to date with [Cricket's efforts](#) to keep our communities healthy and connected.
- Visit the [Employee Resources & Recommendations](#) website for company information on COVID-19 and FAQs.
- Additional information is available on the [CDC](#) or the [World Health Organization](#) websites