

Administrative Assistant

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	424.50
2	453.00
3	483.50
4	515.50
5	550.00
6	587.00
7	626.50
8	668.00
9	713.00
10	760.50
11	811.50
12	866.00
13	924.00

Business Customer Service Specialist I
Business Customer Service Specialist I-S

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	418.00
2	443.00
3	469.50
4	497.50
5	527.00
6	558.50
7	592.00
8	627.50
9	665.00
10	704.50
11	746.50
12	791.00
13	838.50

Business Customer Service Specialist II
Business Customer Service Specialist II -S

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	469.50
2	500.00
3	532.50
4	567.50
5	604.00
6	643.50
7	685.50
8	730.00
9	777.50
10	828.00
11	882.00
12	939.50
13	1000.50

Business Sales Specialist

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	476.00
2	504.50
3	535.00
4	567.00
5	601.00
6	637.00
7	675.00
8	715.50
9	758.50
10	804.00
11	852.00
12	903.50
13	957.50

Clerk

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	375.50
2	400.50
3	427.00
4	455.50
5	486.00
6	518.00
7	552.50
8	589.50
9	628.50
10	670.50
11	715.00
12	762.50
13	813.50

Client Service Specialist

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	540.00
2	563.50
3	588.00
4	613.50
5	640.00
6	668.00
7	697.00
8	727.50
9	759.00
10	792.00
11	826.50
12	862.50
13	900.00

Coordinator 1

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	530.50
2	560.50
3	592.50
4	626.00
5	661.50
6	698.50
7	738.50
8	780.00
9	824.50
10	871.00
11	920.50
12	972.50
13	1027.50

Coordinator 2

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	575.50
2	606.50
3	639.50
4	673.50
5	710.00
6	748.50
7	788.50
8	831.50
9	876.00
10	923.50
11	973.00
12	1025.50
13	1081.00

COS Sales Advocate

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	385.00
2	408.50
3	434.00
4	460.50
5	488.50
6	518.50
7	550.50
8	584.50
9	620.50
10	658.50
11	699.00
12	742.00
13	787.50

Customer Service Representative I

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	418.50
2	443.50
3	470.00
4	498.00
5	527.50
6	559.00
7	592.50
8	627.50
9	665.00
10	705.00
11	747.00
12	791.50
13	838.50

Customer Service Rep (WFH)

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	418.50
2	443.50
3	470.00
4	498.00
5	527.50
6	559.00
7	592.50
8	627.50
9	665.00
10	705.00
11	747.00
12	791.50
13	838.50

Customer Service Representative II

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	433.50
2	464.00
3	497.00
4	532.00
5	569.50
6	609.50
7	652.50
8	698.50
9	747.50
10	800.50
11	857.00
12	917.50
13	982.00

Customer Service Representative II - C2

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	575.50
2	606.50
3	639.50
4	673.50
5	710.00
6	748.50
7	788.50
8	831.50
9	876.00
10	923.50
11	973.00
12	1025.50
13	1081.00

Customer Support Specialist

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	520.00
2	545.00
3	571.50
4	598.50
5	627.50
6	658.00
7	689.50
8	722.50
9	757.50
10	794.00
11	832.00
12	872.00
13	914.00

Finance Representative I

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	530.50
2	560.50
3	592.50
4	626.00
5	661.50
6	698.50
7	738.50
8	780.00
9	824.50
10	871.00
11	920.50
12	972.50
13	1027.50

Finance Representative II

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	575.50
2	606.50
3	639.50
4	673.50
5	710.00
6	748.50
7	788.50
8	831.50
9	876.00
10	923.50
11	973.00
12	1025.50
13	1081.00

Fraud Analyst

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	482.00
2	515.50
3	551.00
4	589.00
5	630.00
6	673.50
7	720.50
8	770.00
9	823.50
10	880.50
11	941.50
12	1007.00
13	1076.50

Information Systems Technician

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	576.50
2	621.00
3	668.50
4	720.00
5	775.00
6	834.50
7	899.00
8	968.00
9	1042.50
10	1122.50
11	1208.50
12	1301.50
13	1401.50

Retail Sales Consultant

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	423.50
2	448.00
3	474.00
4	501.50
5	530.50
6	561.50
7	594.00
8	628.50
9	665.00
10	703.50
11	744.00
12	787.50
13	833.00

Sales Specialist

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	548.00
2	582.00
3	618.00
4	656.00
5	696.50
6	739.50
7	785.00
8	833.50
9	885.00
10	940.00
11	998.00
12	1059.50
13	1125.00

Sales Support Representative

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	530.50
2	560.50
3	592.50
4	626.00
5	661.50
6	698.50
7	738.50
8	780.00
9	824.50
10	871.00
11	920.50
12	972.50
13	1027.50

Small Biz Advisor I

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	521.50
2	545.50
3	570.50
4	597.00
5	624.50
6	653.50
7	683.50
8	715.00
9	748.00
10	782.50
11	818.50
12	856.00
13	895.50

Technical MSC/RNOC

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	720.00
2	776.00
3	836.00
4	900.50
5	970.50
6	1046.00
7	1127.00
8	1214.00
9	1308.50
10	1409.50
11	1519.00
12	1636.50
13	1763.50

Telesales Representative

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	439.00
2	463.50
3	489.50
4	517.00
5	546.00
6	577.00
7	609.00
8	643.50
9	679.50
10	717.50
11	758.00
12	800.50
13	845.50

Wireless Technician

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	720.00
2	776.00
3	836.00
4	900.50
5	970.50
6	1046.00
7	1127.00
8	1214.00
9	1308.50
10	1409.50
11	1519.00
12	1636.50
13	1763.50

Work Force Administrator

<u>Step</u>	<u>Effective</u> <u>02/13/2021</u>
1	419.00
2	444.50
3	471.00
4	499.50
5	529.50
6	561.50
7	595.50
8	631.50
9	669.50
10	710.00
11	753.00
12	798.50
13	846.50